

Interactive Seating Map Step-by-Step instructions



To access the interactive seating map and change your seats for Season 2018 please follow these step-by-step instructions:

1) Log in to your My Magpies Account

The screenshot shows the Collingwood website header with the club logo and navigation links: HOME, MEMBERSHIP, SHOP, NEWS. Below the header is the 'My Magpies Account' section, which includes a 'Manage your Membership Online' box with a brief description, a 'My Collingwood Account Log In' box with login fields, and a 'LOGIN & PASSWORD' box with instructions and contact information. The login fields include 'Email Address or Account ID', 'Password', and a 'Remember me' checkbox. There are 'continue' buttons for both the login and the 'I don't have an account' section. The contact information for additional support includes a phone number (1300 MAGPIE), a website, and an email address (membership@collingwoodfc.com.au).

2) Click on 'upgrade now' below the Move your 2018 Reserved Seat image on the left hand side menu.

3) Select seat you wish to move

Please note that you must select only one seat at a time. If you wish to move more than one seat you will need to complete this process for the first seat and then start the process again for any additional seats. Once you have chosen the seat, click continue. For members who sit together and would like to move as a group, please contact Membership Services on 1300 MAGPIE (1300 62 47 43) during business hours.

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SELECT NEW RESERVED SEAT(S)

Your Current Reserved Seat(s)

You are eligible to move your reserved seats for both MCG and Etihad Stadium home or away matches (depending on membership entitlements). Simply select the tick box beside the membership items below for the stadium seating map you would like to view and press continue. Please ensure that you tick the same number of membership items below as the number of reserved seats you would like to move. If you are moving reserved seats at both stadiums, you will need to complete this for one venue at a time.

Membership	Seats	Price	Upgrade Status
<input type="checkbox"/> MCG Home Seat	Bay M30 Row N Seat 13 Season Ticket Adult	AUD \$395.00 x 1 (AUD \$15.19 avg. per ticket)	Currently Available view eligible upgrade items
<input type="checkbox"/> Etihad Home Seat	Section L1 18 Row C Seat 37 Adult	AUD \$0.00 x 1 (AUD \$0.00 avg. per ticket)	Currently Available view eligible upgrade items

[+ Show Events](#)

continue

4) Choose your bay

The next screen will show a stadium map where you can click on a bay and select a seat. A blue bay means you are eligible to sit in that area. A grey bay means that the bay is unavailable to your category of membership or the bay is not available to the Collingwood Football Club and you cannot move here.

NOTE: Single unoccupied seat is allowed. Instructions | Map Disclaimer

The map shows a circular stadium layout with various bays labeled (e.g., M30, M31, M32, M33, M34, M35, M36, M37, M38, M39, M40, M41, M42, M43, M44, M45, M46, M47, M48, M49, M50, M51, M52, M53, M54, M55, M56, M57, M58, M59, M60, M61, M62, M63, M64, M65, M66, M67, M68, M69, M70, M71, M72, M73, M74, M75, M76, M77, M78, M79, M80, M81, M82, M83, M84, M85, M86, M87, M88, M89, M90, M91, M92, M93, M94, M95, M96, M97, M98, M99, M100). Gates are labeled GATE 1 through GATE 7. A red box highlights a seat in the M30 bay.

Available Also Available Not Available

Selected Seats* (0) | [Show Details](#) COST:

Cancel **Checkout**

By clicking on the "Checkout" button, or otherwise using this website, you agree to the [Terms of Use](#).
*Please Note: Seats are not reserved until you proceed to checkout.

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5) Choose your seat

Once you have selected your bay, the bay will open up and show available seating. Again, a grey seat means that the seat is **unavailable**. Available seats are shown in green.

At any time you can start again and view the map as a whole. Simply select the seating map in the bottom right corner of the image to go back to the full stadium view.

When you select a seat it will turn orange and a pop up box will appear to confirm your membership category.

NOTE: Single unoccupied seat is allowed. Instructions | Map Disclaimer

M35

M40 - MCC MEMBERS RESERVE

Selected Seat (orange dot) Also Available (blue dot) Not Available (grey dot) Owned Seats (black dot)

Selected Seats* (0) | [Show Details](#) **COST: AUD \$0.00**

[Cancel](#) [Checkout](#)

By clicking on the "Checkout" button, or otherwise using this website, you agree to the [Terms of Use](#).
*Please Note: Seats are not reserved until you proceed to checkout.

NOTE: Single unoccupied seat is allowed. Instructions | Map Disclaimer

Selected Seat (orange dot) Also Available (blue dot) Not Available (grey dot) Owned Seats (black dot)

Selected Seats* (1) | [Show Details](#) **COST: AUD \$0.00**

[Cancel](#) [Checkout](#)

By clicking on the "Checkout" button, or otherwise using this website, you agree to the [Terms of Use](#).
*Please Note: Seats are not reserved until you proceed to checkout.



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6) Select price code

Select the price code that relates to your membership.

NOTE: Single unoccupied seat is allowed.

[Instructions](#) | [Map Disclaimer](#)

Section M36, Row R, Seat 12 Close

Please select one:

- Select** Captains Family
AUD \$1620.00

Other ticket options

- Select** Season Ticket Family
AUD \$1120.00
- Select** Captains Adult
AUD \$595.00
- Select** Concession Captains
AUD \$415.00
- Select** Season Ticket Adult
AUD \$395.00
- Select** Season Ticket Concession
AUD \$320.00
- Select** Junior Captains
AUD \$320.00
- Select** Magpie Stars
AUD \$290.00
- Select** Season Ticket Junior

Selected Seats* (1) | Show Details

Cancel **Checkout**

By clicking on the "Checkout" button, or otherwise using this website, you agree to the [Terms of Use](#).
*Please Note: Seats are not reserved until you proceed to checkout.

7) Select Checkout

NOTE: Single unoccupied seat is allowed.

[Instructions](#) | [Map Disclaimer](#)

Selected Seat ● Also Available ● Not Available ● Owned Seats

● AUD \$1620.00

Selected Seats* (1) | [Show Details](#)

COST: AUD \$0.00

Cancel **Checkout**

By clicking on the "Checkout" button, or otherwise using this website, you agree to the [Terms of Use](#).
*Please Note: Seats are not reserved until you proceed to checkout.

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8) Review seats selected

Review your seats prior to confirming. If you want to change your seats or revisit the seating map, click change seats.

If you are happy to proceed with the seat change, click finalise seat move. There are no fees associated with moving your seat.

REVIEW NEW RESERVED SEAT(S)

Your additional items will be released in 5:00 minutes.

REVIEW NEW RESERVED SEAT(S)

Current Seats

Membership	Seats	Price
MCG Home Seat	Bay M30 Row N Seat 13 Season Ticket Adult	AUD \$395.00 x 1 (AUD \$15.19 avg. per ticket)

New Seats

Membership	Seats	Price
MCG Home Seat	Section M36 Row Y Seat 14 Season Ticket Adult	AUD \$395.00 x 1 (AUD \$15.19 avg. per product)

[change seats](#)

Cost Summary

Cost of Current Seats:	AUD \$395.00
Upgrade Cost:	AUD \$0.00
Cost of New Seats (AUD \$395.00 avg. per product):	AUD \$395.00
Paid to Date: 	- AUD \$395.00
Amount Due:	AUD \$0.00

This total does not include service fees, if any. Any applicable service fees will be added during checkout. If a balance is due, your current seats will not be released until a payment is made. Note: You may be eligible for a Payment Plan option.

[cancel](#)

[finalise seat move](#)

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9) Security confirmation

Confirm your upgrade by re-entering your password to your My Magpies Account. Click Continue.

Please confirm your upgrade. Close

By entering your account password here, you agree to release your current seats and upgrade to your newly selected seats at the end of this transaction.

Your Email Address: [Redacted]

Password: [Input Field]

cancel **continue**

10) Additional questions

On the next page you need to select a delivery method from a drop down box. Simply select the **MAIL \$0.00** option. There are no costs charged during this entire process – it is just a default process setting that cannot be skipped.

Please disregard the additional questions box, for members who sit together and would like to move as a group, please contact Membership Services on 1300 MAGPIE (1300 62 47 43) during business hours.

After selecting the delivery method, press Continue.

1. Shipping **2. Billing** **3. Confirmation**

Your products are on hold. You have 5:00 minutes to complete this page. After 5:00 minutes these products will be released.

Order Summary Explanation of Delivery Methods

Please note that handling fees may be applied on the payment page.

Game	Quantity	Price	Select Delivery Method	Total
MCG Home Seat Show Plan and Seats Info	1 Season Ticket Adult	AUD \$395.00 per product	Select Delivery Method Select Delivery Method	AUD \$395.00

Additional Questions

Please enter group member details:

Group Member 2
(Account ID, First Name, Surname.
eg. 123456, John, Smith)

Group Member 3
(Account ID, First Name, Surname)

Group Member 4
(Account ID, First Name, Surname)

Group Member 5
(Account ID, First Name, Surname)

Group Member 6
(Account ID, First Name, Surname)

Group Member 7
(Account ID, First Name, Surname)

Group Member 8
(Account ID, First Name, Surname)

By continuing to the next page, you agree to the [Terms of Use](#).

Continue

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11) Final confirmation

The next page is a final confirmation. Tick the check box to agree to the terms of use and select **Purchase Products**. Note: there are no charges during this entire process.

1. Shipping **2. Billing** 3. Confirmation

ⓘ Your products are on hold. You have 5:00 minutes to complete this page. After 5:00 minutes these products will be released.

Order Summary

Product	Product	
MCG Home Seat	Bay M36, Row Y Seat 14 Season Ticket Adult	AUD \$395.00
Delivery: <u>No Charge</u>		AUD \$0.00
Paid To Date		- AUD \$395.00
TOTAL:		AUD \$0.00

Select this option to agree to the [terms of use](#) and to continue. If you have any questions regarding your order please contact customer service at 1300-624-743.

Purchase Products

12) Process complete

The process is now complete and you will be taken to a confirmation page. You will also receive an email confirmation to the email address linked to your My Magpies Account.