# ALL 2019 GWS GIANTS FOOTBALL CLUB MEMBERSHIPS ARE SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS.

#### 2019 GWS GIANTS FOOTBALL CLUB MEMBERSHIP TERMS AND CONDITIONS

All 2019 GWS GIANTS Football Club memberships are subject to the following terms and conditions.

#### 1. Purchase of Membership

If you are successful in your Membership application, the Club will issue you a payment confirmation electronically within 5 business days. Your membership card and fulfilment package will be issued within 30 business days from 1 December, 2018. Members who join during the season will receive a membership card (or match entry ticket) prior to the next home game.

The Club reserves its right not to accept any Membership application form in its absolute discretion.

#### 2. Term of Membership

Subject to the following terms and conditions, your Club Membership will entitle you to the benefits of Club Membership from receipt of your Membership payment to 31 October 2019.

## 3. Membership Categories

#### 3.1 Club Membership Categories and Entitlements

# 3.1.1 Reserved Seat Membership categories

## 3.1.1.1 Ultimate GIANT

- FREE train travel on Sydney Trains\*
- FREE JLT Community Series access\*\*
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*\*
- 2019 GIANTS member Scarf
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard, bumper sticker, exclusive membership polo, and exclusive member scarf
- 2019 Junior GIANTS member pack (if under 15) including sticker sheet and wall flag
- Exclusive Ultimate GIANTS only function at a designated home game at Spotless Stadium
- Access to the members bar at Spotless Stadium for home games
- 20% off additional match day tickets to bring friends to games across all venues
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Priority One access to purchase tickets for the 2019 Toyota AFL Finals and Grand Final Series,
   subject to the GIANTS competing
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content
- First rights to renew your membership in 2019

\*The cost of train travel on a match day is included in your membership upon presentation of your 2019 GIANTS member card.

## 3.1.1.2 Sydney GIANT

- FREE JLT Community Series access\*
- FREE train travel on Sydney Trains\*\* to and from GIANTS home matches held at Spotless
   Stadium
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard, bumper sticker and exclusive member scarf
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Access to the members bar at Spotless Stadium for home games
- 10% off additional match day tickets to bring friends to games at either Spotless Stadium or UNSW Canberra Oval
- Priority One access to purchase tickets to the 2019 Toyota AFL Final and Grand Final Series, subject to the GIANTS competing
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content
- First rights to renew your membership in 2019

# 3.1.1.3 4 Game – Sydney Derby

- Reserved seat to the Sydney Derby at Spotless Stadium and access to two games general admission at Spotless Stadium or UNSW Canberra Oval.
- FREE JLT Community Series access\*\*
- FREE train travel on Sydney Trains\*\*\* to and from GIANTS home matches held at Spotless Stadium
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard, bumper sticker and exclusive member blanket
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Priority Three access to purchase tickets for the 2019 Toyota AFL Finals and Grand Final Series, subject to the GIANTS competing
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content

<sup>\*\*</sup>Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (dates TBA).

<sup>\*</sup> Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*</sup>The cost of train travel on a match day is included in your membership upon presentation of your 2019 GIANTS member card.

<sup>\*\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (dates TBA).

- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday

\*Please note that access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (charges apply) in order to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

\*\*Subject to approval by the AFL. Entry may be subject to additional fees.

\*\*\*The cost of train travel on a match day is included in your membership upon presentation of your 2019 GIANTS member card.

\*\*\*\*Entry to the 2019 Sydney Royal Easter Show is valid on selected days (dates TBA).

#### 3.1.1.4 ACT Platinum

- Entry to all 3 games at UNSW Canberra Oval and a Platinum reserved seat you can call your own
- FREE JLT Community Series access\*
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard, bumper sticker, and exclusive 2019 membership scarf
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- 10% off additional match day tickets to bring friends to games at either Spotless Stadium or UNSW Canberra Oval
- Priority Two access to purchase tickets to the 2019 Toyota AFL Finals and Grand Final Series, subject to the GIANTS competing
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content
- First rights to renew your membership seats in 2019

#### 3.1.1.5 ACT Gold

- Entry to all 3 home games at UNSW Canberra Oval and a gold reserved seat you can call your
- FREE JLT Community Series access\*
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard, bumper sticker, and exclusive membership beanie
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- 10% off additional match day tickets to bring friends to games at UNSW Canberra Oval and Spotless Stadium
- Priority Two access to purchase tickets to the 2019 Toyota AFL Finals and Grand Final Series, subject to the GIANTS competing

<sup>\*</sup>Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (Dates TBA).

- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content
- First rights to renew your membership seats in 2019

#### 3.1.1.6 Silver Reserved GIANT - ACT

- Entry to all 3 home games at UNSW Canberra Oval and a reserved seat in the pocket
- FREE JLT Community Series access\*
- FREE 2019 Sydney Royal Easter Show access on selected dates\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard, bumper sticker and 2019 membership blanket
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- 10% off additional match day tickets to bring friends to games at either UNSW Canberra Oval or Spotless Stadium
- Priority Three access to purchase tickets to the 2019 Toyota AFL Finals and Grand Final Series, subject to the GIANTS competing
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content
- First right to renew your Membership seat in 2019

## 3.1.2 General Admission Membership categories

#### 3.1.2.1 8 Game Premium GA Member

- Exclusive 2019 Membership beanie
- Entry to all eight (8) home games at Spotless Stadium to sit within the Suttor Stand at Spotless Stadium\*
- FREE JLT Community Series access\*\*
- FREE train travel on Sydney Trains\*\*\* to and from GIANTS home matches held at Spotless Stadium
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*\*\*
- Option to upgrade to a reserved seat at a special members rate for individual games
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard, bumper sticker, and exclusive 2019 Membership beanie
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Access to the members bar at Spotless Stadium for home games

<sup>\*</sup>Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (Dates TBA).

<sup>\*</sup>Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (Dates TBA).

- Reduced price additional match day tickets into the Suttor Stand to bring friends to games at Spotless Stadium
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Priority Two access to purchase tickets for the 2019 Toyota AFL Finals and Grand Final, subject to the GIANTS competing
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content
- \*Please note that the Sydney Derby is a fully ticketed event and 8 Game Premium GA members will be required to pay additional charges to reserve a seat for this match, should they wish to attend. Prices to upgrade a seat are \$15 for adults, \$10 for concessions, \$5 for Juniors and \$40 for a family (2xA/4xJ) (prices subject to change). Additional Ticketmaster booking fees will apply. More information will be made available on our website membership@gwsgiants.com.au.

#### 3.1.2.2 GIANTS 3 Game GA

- Entry to any THREE home games across Spotless Stadium or UNSW Canberra Oval with access to the family friendly or licensed general admission areas where you can choose a seat\*
- FREE JLT Community Series access\*\*\*
- FREE train travel on Sydney Trains\*\*\*\* to and from GIANTS home matches held at Spotless
   Stadium
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*\*\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard and bumper sticker
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Priority Three access to purchase tickets to the 2019 Toyota AFL Finals and Grand Final, subject to the GIANTS competing
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- \* Please note that the Sydney Derby is a fully ticketed event and 3 Game GA members will be required to pay additional charges to reserve a seat for this match, should they wish to attend. Prices to upgrade a seat are \$15 for adults, \$10 for concessions, \$5 for Juniors and \$40 for a family (2xA/4xJ) (prices subject to change). Additional Ticketmaster or Ticketek booking fees will apply. Additional matches may be classified as fully ticketed events requiring additional payment to reserve seats. More information will be made available on our website membership@gwsgiants.com.au.

<sup>\*\*</sup> Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*\*</sup>The cost of train travel on a match day is included in your membership upon presentation of your 2019 GIANTS member card.

<sup>\*\*\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (dates TBA).

- \*\*Please note that access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (charges apply) in order to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.
- \*\*\* Subject to approval by the AFL. Entry may be subject to additional fees.
- \*\*\*\*The cost of train travel on a match day is included in your membership upon presentation of your 2019 GIANTS member card.
- \*\*\*\*\*Entry to the 2019 Sydney Royal Easter Show is valid on selected days. (Dates TBA).

#### 3.1.2.3 11 Game GA

- General admission access to all 11 Home Games at Spotless Stadium and UNSW Canberra Oval\*
- FREE JLT Community Series access\*\*\*
- FREE train travel on Sydney Trains\*\*\*\* to and from GIANTS home matches held at Spotless
   Stadium
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*\*\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard and bumper sticker
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Priority Two access to purchase tickets to the 2019 Toyota AFL Finals and Grand Final, subject to the GIANTS competing
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- \* Please note that the Sydney Derby is a fully ticketed event and 11 Game GA members may be required to pay additional charges to reserve a seat for this match, should they wish to attend. Prices to upgrade are TBD. Additional Ticketmaster or Ticketek booking fees will apply. Additional matches may be classified as fully ticketed events requiring additional payment to reserve seats. More information will be made available on our website membership@gwsgiants.com.au.

## 3.1.2.4 AFLW Member

<sup>\*\*</sup>Please note that access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (charges apply) in order to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

 $<sup>\</sup>ensuremath{^{***}}$  Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*\*\*</sup>The cost of train travel on a match day is included in your membership upon presentation of your 2019 GIANTS member card.

<sup>\*\*\*\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days. (Dates TBA).

- AFLW games are free to the general public
- FREE 2019 Sydney Royal Easter Show access on selected dates\*
- 2019 AFLW GIANTS member pack including a visor, tote bag, member card and lanyard
- 2019 Junior GIANTS member pack (if under 15) including a visor, tote bag, and sticker sheet
- Invitation to exclusive events and post-match functions
- 10% off GIANTS merchandise, including the women's league range
- 15% off GIANTS merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates

#### 3.1.2.5 GIANTS Netball & AFL 3 Game Membership

#### 3 Game GA Netball Membership Benefits

• Pack inclusions are TBD

## 3 Game GA AFL Membership Benefits

- General admission access to 3 GIANTS AFL home games at UNSW Canberra Oval or Spotless
   Stadium\*
- FREE JLT Community Series access\*\*\*
- FREE train travel on Sydney Trains\*\*\*\* to and from GIANTS AFL home matches held at Spotless Stadium
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*\*\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard and bumper sticker
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Access to purchase tickets to the 2019 Toyota AFL Finals and Grand Final, subject to the GIANTS competing
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- \* Please note that the Sydney Derby is a fully ticketed event and 3 Game GA members will be required to pay additional charges to reserve a seat for this match, should they wish to attend. Prices to upgrade a seat are \$15 for adults, \$10 for concessions, \$5 for Juniors and \$40 for a family (2xA/4xJ) (prices subject to change). Additional Ticketmaster or Ticketek booking fees will apply. Additional matches may be classified as fully ticketed events requiring additional payment to reserve seats. More information will be made available on our website membership@gwsgiants.com.au.

<sup>\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (Dates TBA).

<sup>\*\*</sup>Please note that access to matches is not guaranteed. Access is subject to capacity and members are encouraged to reserve a seat (charges apply) in order to guarantee entry, particularly in high demand matches. Access will be provided on a first come, first served basis subject to availability.

<sup>\*\*\*</sup> Subject to approval by the AFL. Entry may be subject to additional fees.

\*\*\*\*The cost of train travel on a match day for GIANTS AFL home games is included in your membership upon presentation of your 2019 GIANTS member card.

\*\*\*\*\*Entry to the 2019 Sydney Royal Easter Show is valid on selected days. (Dates TBA).

Members of the joint Netball and AFL Membership accept that data will be securely transferred between GIANTS Netball and GIANTS Football Clubs in order to create membership accounts in both membership systems.

## 3.1.3 Interstate Membership

#### **3.1.3.1 VIC GIANT**

- 2019 Membership Scarf
- Entry to all GIANTS matches played at the MCG and Etihad Stadium in the AFL Reserve\*
- Entry to additional 2019 Toyota AFL Premiership Season matches at the MCG in the AFL
  Reserve (excluding finals) to make up 11 Victorian games (ie. The GIANTS play 4 games at
  the MCG and Etihad Stadium, you can attend an additional 7 games involving any two other
  teams at the MCG, excluding the ANZAC Day game)\*
- Additional fees and charges may apply to General Admission Memberships. Members'
  access to matches is not guaranteed. Access is subject to capacity and the Club recommends
  that Members reserve a seat in order to guarantee entry, particularly at high demand
  matches. Access may be gained to designated, unreserved seating on a first-come, first
  served basis subject to availability and Members can upgrade to a reserved seat at the
  venue for an additional fee subject to availability. Ticket agencies may charge a booking fee.
- FREE JLT Community Series access\*\*
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard and bumper sticker
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Access to the Members bar at Spotless Stadium
- •
- Ability to upgrade your entry at the MCG or Etihad Stadium to a reserved seat at the cost of the booking fee
- Access to purchase guest passes into the AFL Reserve at the MCG subject to availability
- Access to purchase general admission tickets to International Cricket at the MCG in the AFL members reserve
- Priority access to purchase tickets for GIANTS home matches in Sydney and the ACT
- Priority Two access to purchase tickets for the 2019 Toyota AFL Finals and Grand Final Series, subject to the GIANTS competing
- 10% off tickets for friends and family to join you at either Spotless Stadium or UNSW Canberra Oval
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content

<sup>\*\*</sup>Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*</sup>Please note that additional fees and charges may apply. Entry is subject to capacity and may not be guaranteed.

## 3.1.3.2 VIC Away GIANT

- Access to all GIANTS away games played at the MCG or Etihad Stadium to sit in the general admission seating areas\*
- FREE JLT Community Series access\*\*
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard and bumper sticker
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Access to the Members bar at Spotless Stadium
- Priority Three Access to purchase tickets for the 2019 Toyota AFL Finals and Grand Final Series, subject to the GIANTS competing
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content

## 3.1.3.3 Queensland GIANT

- Access to one GIANTS match played in QLD (fixture dependant) and 2 home games at either Spotless Stadium or UNSW Canberra Oval in general admission seating\*\*\*
- FREE JLT Community Series access\*
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard and bumper sticker
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Priority Three access to purchase tickets to the 2019 Toyota AFL Finals and Grand Final Series, subject to the GIANTS competing
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content

<sup>\*\*</sup>Entry to additional 2019 Toyota AFL Premiership Season matches at the MCG in the AFL Reserve (excluding Finals) to make up 11 Victorian games (ie – if the GIANTS play 5 games at the MCG and Etihad Stadium, you can attend an additional 6 games involving any two other teams at the MCG, excluding the ANZAC Day game).

<sup>\*\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (Dates TBA).

<sup>\*</sup> Please note that additional fees and charges may apply. Entry is subject to capacity and may not be guaranteed.

<sup>\*\*</sup>Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (Dates TBA).

<sup>\*</sup>Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (Dates TBA).

<sup>\*\*\*</sup>Please note that the Sydney Derby is a fully ticketed event and Interstate members will be required to pay additional charges to reserve a seat for this match, should they wish to attend. Prices to upgrade a seat are \$15 for adults, \$10 for concessions, \$5 for Juniors and \$40 for a family (2xA/4xJ) (prices subject to change). Additional Ticketmaster or Ticketek

booking fees will apply. Additional matches may be classified as fully ticketed events requiring additional payment to reserve seats. More information will be made available on our website membership@gwsgiants.com.au.

#### 3.1.3.3 Western Australian GIANT

- Access to one GIANTS match played in WA in a premium reserved seat (dependant on fixture) and 2 home games at either Spotless Stadium or UNSW Canberra Oval seated in the general admission area\*\*\*
- FREE JLT Community Series access\*
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard and bumper sticker
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Priority Three access to purchase tickets to the 2019 Toyota AFL Finals and Grand Final Series, subject to the GIANTS competing
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content

\*\*\* Please note that the Sydney Derby is a fully ticketed event and interstate members will be required to pay additional charges to reserve a seat for this match, should they wish to attend. Prices to upgrade a seat are \$15 for adults, \$10 for concessions, \$5 for Juniors and \$40 for a family (2xA/4xJ) (prices subject to change). Additional Ticketmaster or Ticketek booking fees will apply. Additional matches may be classified as fully ticketed events requiring additional payment to reserve seats. More information will be made available on our website membership@gwsgiants.com.au.

#### 3.1.3.4 South Australian GIANT

- Access to one GIANTS match played in South Australia and 2 home games at either Spotless Stadium or UNSW Canberra Oval in the general admission area\*
- FREE JLT Community Series access\*
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard and bumper sticker
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Priority Three Access to purchase tickets to the 2019 Toyota AFL Finals and Grand Final Series Ticket, subject to the GIANTS competing
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content

<sup>\*</sup>Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (Dates TBA).

- \*Subject to approval by the AFL. Entry may be subject to additional fees.
- \*\*Entry to the 2019 Sydney Royal Easter Show is valid on selected days (Dates TBA).
- \*\*\* Please note that the Sydney Derby is a fully ticketed event and interstate members will be required to pay additional charges to reserve a seat for this match, should they wish to attend. Prices to upgrade a seat are \$15 for adults, \$10 for concessions, \$5 for Juniors and \$40 for a family (2xA/4xJ) (prices subject to change). Additional Ticketmaster or Ticketek booking fees will apply. Additional matches may be classified as fully ticketed events requiring additional payment to reserve seats. More information will be made available on our website membership@gwsgiants.com.au.

#### 3.1.3.5 Tasmanian GIANT

- Access to one GIANTS match played in Tasmania and 2 home games at either Spotless
   Stadium or UNSW Canberra Oval in the general admission area\*
- FREE JLT Community Series access\*
- FREE 2019 Sydney Royal Easter Show access on selected dates\*\*
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard and bumper sticker
- 2019 Junior GIANTS member pack (if under 15) including pencil case and sticker sheet
- Priority Three Access to purchase tickets to the 2019 Toyota AFL Finals and Grand Final Series Ticket, subject to the GIANTS competing
- 10% off GIANTS merchandise purchased online or in store
- 15% off merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates and GIANTS insider digital content

\*\*\* Please note that the Sydney Derby is a fully ticketed event and interstate members will be required to pay additional charges to reserve a seat for this match, should they wish to attend. Prices to upgrade a seat are \$15 for adults, \$10 for concessions, \$5 for Juniors and \$40 for a family (2xA/4xJ) (prices subject to change). Additional Ticketmaster or Ticketek booking fees will apply. Additional matches may be classified as fully ticketed events requiring additional payment to reserve seats. More information will be made available on our website membership@gwsgiants.com.au.

## 3.1.4 Non Access Membership categories

#### 3.1.4.1 GIANTS Supporter

- Personalised non game access membership card
- 2019 GIANTS member pack including a GIANTS Member cap, member card and lanyard and bumper sticker
- 2019 Junior GIANTS member pack (if under 15) including a pencil case and sticker sheet
- 10% off GIANTS merchandise, including the women's league range
- 15% off GIANTS merchandise on your birthday
- Regular Members Inner Sanctum e-news club updates

<sup>\*</sup>Subject to approval by the AFL. Entry may be subject to additional fees.

<sup>\*\*</sup>Entry to the 2019 Sydney Royal Easter Show is valid on selected days (Dates TBA).

#### **3.1.4.2 Mini GIANT**

- Personalised non game access membership card
- GIANTS Teddy Bear

#### 3.1.4.3 Toddler GIANT

- Personalised non game access membership card
- Toddler Beanie

#### 3.1.4.4 GIANTS Pet Member

GIANTS pet leash

#### 3.1.4.5 Digital GIANT

- 2019 GIANTS member pack\* including a GIANTS Member cap, member card and lanyard and bumper sticker
- Exclusive digital content send to you weekly during the season
- Every 2019 Toyota AFL Premiership Season game streamed live to your tablet or mobile device
- Access to on-demand full match replays of all matches from the 2019 Toyota AFL Premiership season
- Access to AFL TV 24 hour channel
- Match highlights packages and press conference coverage from all matches

## 3.1.4.6 Digital Add On

- Every 2019 Toyota AFL Premiership Season game streamed live to your tablet or mobile device
- Access to on-demand full match replays of all matches from the 2019 Toyota AFL Premiership season
- Access to AFL TV 24 hour channel
- Match highlights packages and press conference coverage from all matches

# 3.1.4.7 Global Digital GIANT

- 2019 GIANTS member pack\* including a GIANTS Member cap, member card and lanyard and bumper sticker
- Exclusive digital content sent to you weekly during the season
- Every 2019 Toyota AFL Premiership Season game streamed live to your tablet or mobile device
- Access to on-demand full match replays of all matches from the 2019 Toyota AFL Premiership season

<sup>\*</sup>Please note that if you are purchasing the digital pass as an add on, the member pack including GIANTS member cap, member card and lanyard and bumper sticker aren't included.

- Access to AFL TV 24 hour channel
- Match highlights packages and press conference coverage from all matches

#### 3.1.4.8 Orange Army Add On

Members must hold a game access membership in order to have the Cheer Squad add on product.

- Personalised Orange Army membership card (non-access)
- GIANTS inner sanctum experiences
- An exclusive Orange Army Jacket (sizes subject to availability)
- Priority access to purchase tickets for the 2019 AFL Toyota Finals and Grand Final Series

#### 3.1.4.9 200 Club Add On

Members must hold a game access membership in order to have the 200 Club add on product.

- Exclusive events during the season where you will have the chance to get to know other 200
   Club members and hear exclusive content from the coaches and training staff
- An exclusive merchandise item to commemorate your season\*
- Top priority access to purchase tickets for the 2019 AFL Toyota Finals and Grand Final Series\*\*
- Exclusive interviews, insight and stories sent to you during the Finals Series

#### 3.2 Membership Classifications and Concessions

## **3.2.1 Family**

Family Memberships are available for two adults and up to 4 juniors (under the age of 15 as of 1 January 2019).

## 3.2.2 Junior

To be eligible for a Junior Membership, the applicant must be 5 years of age or more and under the age of 15 as at 1 January 2019. Juniors aged under 4 at 1 January 2019 are entitled to attend matches without a Club Membership, however they must not occupy a seat.

#### 3.2.3 Student Concession

Student concession is available to people studying full-time in 2019. Your Membership application/renewal form must be accompanied by a copy of your 2019 student card or a photocopy of a stamped, receipted 2019 enrolment form from your education institution.

<sup>\*</sup>Please note that if you are purchasing the digital pass as an add on, the member pack including GIANTS member cap, member card and lanyard and bumper sticker aren't included.

<sup>\*</sup>If the GIANTS make the finals.

<sup>\*\*</sup>Subject to the GIANTS competing

#### 3.2.4 Pensioner Concession

Pensioner concession is available to people holding a 2019 pensioner concession card issued by Centrelink, the Department of Health and Community Services, the Department of Community Services or the Department of Veteran Affairs. A Heath Care or Health Benefit card will not be accepted. A new Membership application/renewal form must be accompanied by a photocopy of your pension card. Pension cards must be valid for the duration of the 2019 football season.

## 3.3 Toyota AFL Finals Series Entitlements

Each Member's access to the Toyota AFL Finals Series matches will be determined in accordance with their respective membership category and corresponding entitlements. Please refer to the terms of your particular membership for further detail. The Club will communicate information relating to Members' access to Toyota AFL Finals Series matches in late August should the Club be participating in the Toyota AFL Finals Series.

#### **3.4 JLT Community Series Access**

Access to GIANTS JLT Community series matches for members is at the discretion of the AFL and may vary from season to season. Members will be advised of access and rights prior to the commencement of the JLT Community Series.

## 4. Transfer of Membership Cards

Club Members may transfer their membership (or tickets) to a family member of friend providing that family member of friend is at the equivalent level of entry. Concession and Junior Members who transfer their membership card or tickets to an adult will be refused entry and will have their ticket confiscated at the gates. The ticket will not be returned to the Member and a replacement fee (to be advised by the Club) will apply for the issue of a new Membership card.

A Junior Membership card can be upgraded to an Adult for the cost of \$20 per match. This process can be done at the Members Hub at Spotless Stadium or the members marquee at UNSW Canberra Oval on match day.

## 5. No Onselling

Club Membership cards and Club Reserve tickets may not, without the prior written consent of the Club, be onsold (including via on-line auction sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services, either by the original purchaser or any subsequent bearer. If a ticket is onsold or used in breach of this condition, the ticket may be cancelled without a refund and the bearer of the ticket may be refused admission. Penalties apply (including cancellation of any offending member's Club Membership without a refund).

#### 6. MCC and AFL Member Upgrades

- **6.1** AFL Members may nominate a club of support and by doing so consent to the AFL providing their personal details to that club, so they may contact you, for example in relation to membership pack fulfilment and finals access. AFL Members who have nominated a club of support may purchase a club reserved seat membership upgrade.
- **6.2** MCC members may purchase a club upgrade via the Club or Melbourne Cricket Club.

## 7. Payment

Payment of your Club Membership fee may be made in one of two ways:

- **7.1 Full Payment:** Your full Membership fee can be paid via any one of the following methods: VISA, MasterCard, Cheque, Money Order, Cash or EFTPOS.
- **7.2 Payment Plan:** Your Membership payments via a payment plan as follows:
- **7.2.1** GIANTS Easy Pay payments will be deducted in 10 equal instalments on the 3rd of each month, or the following business day if the 3<sup>rd</sup> falls on a weekend or a public holiday, beginning in October. 2019 Payment Plans will be deducted on 3 October, 2018 via a nominated VISA or MasterCard only.
- **7.2.2** By signing with the GIANTS Easy Pay you authorise the Club to arrange a debit of funds from your nominated credit card in amounts and at intervals as advised.
- **7.2.3** All members on the GIANTS Easy Pay are automatically included into an Auto Renewal Agreement, facilitating automatic rollover of your memberships from year to year.
- **7.2.4** Members can only opt out of the GIANTS Easy Pay at the conclusion of their last instalment and the first instalment for the following season by notifying the Club either in writing or via email <a href="mailto:membership@gwsgiants.com.au">membership@gwsgiants.com.au</a>. All outstanding payments must be complete at time of opting out.
- **7.2.5** Members will be given at least 10 days' notice in writing of changes in the new amount of their next season's membership and to the terms of the GIANTS Easy Pay agreement.
- **7.2.6** The first instalment will be withdrawn on 3 October, 2018 with further payments on the 3rd of each following month. If any payment fails to transfer between institutions on the 3rd, further attempts will be made to attempt to clear the fund transfer. Members will be sent a reminder SMS prior to each instalment.
- **7.2.7** Members applying for the GIANTS Easy Pay after the first scheduled payment will have the number of required payments deducted to bring them up to date with the schedule and then subsequent payments at each specified date.

- **7.2.8** If your debit is returned or dishonoured by your financial institution, a letter will be sent requesting immediate payment. Any fees levied to you by your financial institution will be payable to you.
- **7.2.9** The Club may suspend or cancel your membership if, on two consecutive occasions, your drawing is dishonoured by your financial institution. We will notify you by letter if we suspend or cancel your GIANTS Easy Pay arrangement.
- **7.2.10** It is your responsibility to ensure that: (a) the account details you have provided are correct, including notification should the expiry date change within the 10 month program; (b) you have sufficient clear funds available in the nominated account on the scheduled drawing date.
- **7.2.11** If your Membership is suspended or cancelled, you will not be able to gain access to any matches during the Premiership Season or the Toyota AFL Finals Series.
- **7.2.12** If you believe that a withdrawal has been initiated incorrectly, please contact the Club Membership Support Team on 1300 GIANTS (1300 442 687). You will receive a full refund of the withdrawal amount if we cannot substantiate the reason for drawing.
- **7.2.13** All GIANTS Memberships and outstanding payments need to be paid in full by 5pm 31 July 2019 to gain priority access to purchase finals tickets, should the GIANTS be competing. If your membership has not been paid by 5pm 31 July, 2019 you will be unable to gain priority access to purchase finals tickets.

#### 8. GST and Levies

Except where expressly noted, all prices include GST and any applicable venue levy.

# 9. Refund Policy

As a general policy, Club Memberships are non-refundable. Requests for refunds may be made in writing and are at the sole discretion of the Club's Membership Manager.

## **10.** Cancellation Policy

The Club reserves its right to cancel a member's Club Membership without a refund where that member is deemed by the Club to have breached these terms and conditions (including where that member attempts to transfer or sell their Club Membership and/or associated benefits).

#### 11. Club Member Code of Conduct

While barracking and supporting your club is a vital part of the game, offensive or aggressive behaviour (including yelling and swearing when dealing with Club staff, agents or AFL or other event staff) will not be tolerated. Club Members who consume alcohol on a match day are to do so responsibly. Drunkenness will not be tolerated. Club Members who breach the behaviour code of

conduct may face penalties including cancellation of Membership without refund. The Club endorses the AFL's stance on vilification and has a zero-tolerance for members or supporters that abuse the opposition, opposition supporters, or umpires on grounds of race, religion, gender and sexuality.

## 12. Variation to Club Membership Terms and Conditions

The Club may from time to time where reasonably necessary vary the terms and conditions of Club Membership. The Club will communicate any change to its membership terms and conditions via the Club website or email. Members will have no claim against the Club by reason of any change made to the terms and conditions of Club Membership.

#### 13. General Stadium Rules

Club Members must adhere to all rules and restrictions imposed by the venues attended by the Club Member. All venues are smoke-free. Patrons are not permitted to bring alcohol into any venue and must adhere to strict restrictions placed on alcohol consumption in designated areas at all venues. Umbrellas are not permitted to be opened anywhere within viewing areas at any time on match day.

#### 14. Lost or Stolen Memberships Cards

Membership cards remain the property of the Club. If a Club Membership card is lost or stolen, please contact the Club's Membership Services Centre on 1300 GIANTS (1300 442 687) and the Club will then issue a replacement Membership card subject to receipt of the replacement card fee (as advised by the Club). The card will be replaced at no cost upon provision if a police report or statutory declaration detailing the theft.

#### 15. Voting Rights

The GWS GIANTS Football Club is a company limited by guarantee and solely owned by the AFL. The AFL appoints the club directors and as such there is no AGM held for members at this point in time of the club's evolution. Therefore at this stage, we are not able to offer memberships that include these benefits.

# 16. Members' Privacy

All personal information will be used, and may be disclosed, by the Club (including for promotional and marketing purposes) in accordance with the AFL and AFL Club Privacy Policy available at www.afl.com.au/privacy. By providing your personal information you agree to such use and disclosure by the Club and confirm you have read and agree to be bound by the AFL and AFL Club Privacy Policy.

## 17. Telephone and Internet Renewals

Members may renew their Club Membership over the telephone or online. By renewing over the telephone or online, you accept these terms and conditions of Club Membership (as amended by from time to time by the Club).

## 18. Further Information

If you require further information in relation to these terms and conditions, please visit <a href="http://membership.gwsgiants.com.au/">http://membership.gwsgiants.com.au/</a> or call the Club's Membership Services Centre on 1300 GIANTS (1300 442 687).